

Balance Enquiry

Primary actor:

ATM card holder

Goal:

Balance enquiry

Preconditions:

Validation of ATM card

Trigger:

Insertion of ATM card

Scenarios:

1. Language selection
2. Pin code verification
3. Pass code verification
4. Display all the options { **CASH WITHDRAWAL, CASH TRANSFER, BALANCE ENQUIRY, HISTORY, PIN CODE CHANGE, PHONE NUMBER CHANGE, FAST CASH** }
5. If an actor selects "**BALANCE ENQUIRY**"
 - The system will show the balance and ask for the printed receipt.
 - If print receipt is selected then print the receipt.
 - Acknowledgement will be displayed.

Exceptions:

- Invalid pin code.
- Invalid pass code.
- Paper is finished.

Frequency of use:

- High frequency

Priority:

- High

Channel to actor:

- Via ATM